

Step-by-step facility guide for the FEP Skilled Nursing Facility inpatient benefit

As of January 1, 2018, Blue Cross Blue Shield of Massachusetts will provide benefits for inpatient skilled nursing facility (SNF) care for members of the Federal Employee Program (FEP) Standard Option plan who *do not have Medicare Part A*.

Determining which patients are eligible*	
If the patient has	Then
Standard Option without Medicare Part A or with Medicare Part A Secondary	They are eligible for FEP SNF coverage if the criteria below are met. Call Case Management at 1-800-689-7219 to initiate the review process.
Standard Option with Medicare A <i>primary</i>	Medicare pays the inpatient SNF unless: <ul style="list-style-type: none"> • The three-day qualifying stay is not met, OR • Medicare SNF days are exhausted. Please note: <i>FEP SNF benefits are not available even when the Medicare qualifying stay is not met, or when the Medicare SNF days are exhausted.</i>
Basic Option with Medicare A secondary	FEP SNF benefits are <i>not available</i> .
Basic Option or FEP Blue Focus	FEP SNF benefits are <i>not available</i> .

* Benefits are not available for inpatient skilled nursing facility care solely for:

- Management of tube feedings
- Home level dialysis treatment
- Interim transition to long-term care placement, or
- Any other non-covered services

To qualify for the program, all of the following must be met:

- Enrollment in the FEP Case Management program.
- Participation by the member in all treatment and care planning activities, including discharge planning and transition home with continued participation in case management.
- Preliminary treatment plan approved prior to admission (plan must include proposed therapies and document the need for inpatient care).
- Medication reconciliation between transferring facility, receiving SNF, and the Blue Cross case manager.
- Medical necessity, as determined by the [FEP UM Criteria for Inpatient Skilled Nursing Facility](#). **InterQual is not used for FEP SNF inpatient benefits.**

Acute care hospital, acute rehab hospital, or long-term acute care hospital—Referring an FEP member to a SNF

Step	√	Action
1		Confirm member eligibility. <ul style="list-style-type: none"> Standard Option with no Medicare or with Medicare A Secondary: 30-day annual benefit, refer to FEP Case Management.
2		Review FEP utilization management criteria for eligibility.
3		Call FEP Case Management at 1-800-689-7219 . Follow the prompts for Case Management. <ul style="list-style-type: none"> Provide the member name and ID#, person to contact for signed written consent (member or designee), and contact information for signed consent. FEP Case Management will fax case management consent form for signature, and contact the member or designee to confirm consent and understanding of the benefit criteria.
4		Inform the SNF of case management consent status during referral process.
5		Fax the signed case management consent form to FEP Case Management at 1-617-246-5052 .

SNF—steps to follow when an FEP member is referred from acute care

Step	√	Action
1		Confirm member eligibility. <ul style="list-style-type: none"> Standard Option with no Medicare or with Medicare A Secondary: 30-day annual benefit, refer to FEP Case Management.
2		Confirm the status of case management consent with the referring facility.
3		Review the FEP utilization management criteria for eligibility.
4		Fax the completed SNF precertification form to 1-800-205-8885 with the following: <ul style="list-style-type: none"> Proposed treatment plan (needed for inpatient SNF care and admission date) Proposed discharge plan Medication list for reconciliation Applicable clinical information to support medical necessity criteria
5		Transfer the member only when all criteria are met and precertification authorization is received. <ul style="list-style-type: none"> You will receive a fax back with the SNF authorization number. Members transferred during non-business hours (weekends and holidays) without a confirmed pre-certification authorization with all criteria met will receive a denial for inpatient SNF benefits.

Questions?

Call the FEP Case Management program at **1-800-689-7219**. Follow the prompts for Case Management.