Referral for Health Management
Programs & Services

Fax to:
617-246-4501
617-246-4139 (Medicare Advantage only)
617-246-2355 (Oncology Case Management only)

Questions?
Call Health Management Programs 1-800-392-0098

Our health management programs are designed to promote patient adherence to your recommended treatment plans, member education and self-empowerment, and coordination of care. Use this form to refer your patients.

Member & Provider Information

Member Name: ____________________________ Blue Cross Member ID: ____________________________
Member Phone: ____________________________ Is member aware of referral?
Provider/Agency Name: ____________________________ Provider Phone: ____________________________
Contact Name: ____________________________ Contact Phone: ____________________________

Recommended for consideration in the following program:

☐ Medicare Advantage Case Management
Medicare Advantage members with complicated needs due to complex medical conditions and/or catastrophic illness or injuries.

☐ Behavioral Health Case Management
Adults & children with complex behavioral health conditions, including:
☐ Schizophrenia
☐ Bipolar disorder
☐ Depressive disorder
☐ Eating disorders
☐ Post-traumatic stress disorder
☐ Obsessive-compulsive disorder
☐ Positive depression screen

☐ Oncology Case Management
Members newly diagnosed with or receiving active treatment for cancer.

☐ Chronic Condition Management
Members newly diagnosed with the following conditions:
☐ Asthma (members of all ages)
☐ Coronary Artery Disease
☐ Diabetes
☐ Heart Failure

☐ General Case Management
Adults & children with complex medical conditions and/or catastrophic illness or injuries such as:
☐ Spinal Cord Injury
☐ Traumatic Brain Injury
☐ Multiple trauma
☐ Acute neurological disorders
☐ High-risk pregnancy
☐ Congenital anomalies
☐ Gastrointestinal disorders
☐ Infectious disorders

Reason for Referral

*Blue Cross refers to Blue Cross and Blue Shield of Massachusetts, Inc. and Blue Cross and Blue Shield of Massachusetts HMO Blue®, Inc., based on Product participation. ®Registered Mark of the Blue Cross Blue Shield Association.