

Blue Cross Blue Shield of Massachusetts is an Independent Licensee of the Blue Cross and Blue Shield Association.

Referral for Health Management Programs & Services

Fax to:

617-246-4501 617-246-4189 (Medicare Advantage only) 617-246-2355 (Oncology Case Management only)

Questions? Call Health Management Programs 1-800-392-0098

Our health management programs are designed to promote patient adherence to your recommended treatment plans, member education and self-empowerment, and coordination of care. Use this form to refer your patients.

Member & Provider Information		
	he referral?	Blue Cross member ID: Provider phone: Contact phone: (non-Medicare) plan?
I recommend this member for consideration in the following program:		
□ Nutrition Services □ Nutritional support □ Weight loss management .	□ Behavioral Health Case Management Members with complex behavioral health conditions, including: □ Bipolar disorder □ Depressive disorder □ Eating disorders □ Obsessive-compulsive disorder □ Positive depression screen □ Post-traumatic stress disorder □ Schizophrenia	General Case Management Members with complex medical conditions and/or catastrophic illness or injuries such as: Acute neurological disorders Alzheimer's dementia Congenital anomalies Gastrointestinal disorders High-risk pregnancy Infectious disorders Multiple trauma Spinal cord injury Traumatic brain injury
Oncology Case Management Members newly diagnosed with or receiving active treatment for cancer.	 ☐ Chronic Condition Manageme Members with the following conditions: ☐ Asthma (members of all ages) ☐ Coronary artery disease ☐ Diabetes ☐ Chronic kidney disease 	
Reason for Referral		

^{*}Blue Cross refers to Blue Cross and Blue Shield of Massachusetts, Inc. and Blue Cross and Blue Shield of Massachusetts HMO Blue®, Inc., based on Product participation. ®Registered Mark of the Blue Cross Blue Shield Association.

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