



MASSACHUSETTS

Blue Cross Blue Shield of Massachusetts is an Independent Licensee of the Blue Cross and Blue Shield Association.

Referral for Health Management Programs & Services

Fax to:

617-246-4501

617-246-4189 (Medicare Advantage only)

617-246-2355 (Oncology Case Management only)

Questions?

Call Health Management Programs 1-800-392-0098

Our health management programs are designed to promote patient adherence to your recommended treatment plans, member education and self-empowerment, and coordination of care. Use this form to refer your patients.

Member & Provider Information

Member Name:	_____	Blue Cross Member ID:	_____
Member Phone:	_____	Is member aware of referral?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Provider/Agency Name:	_____	Provider Phone:	_____
Contact Name:	_____	Contact Phone:	_____

Recommended for consideration in the following program:

- Medicare Advantage Case Management**
Medicare Advantage members with complicated needs due to complex medical conditions and/or catastrophic illness or injuries.
- Behavioral Health Case Management**
Adults & children with complex behavioral health conditions, including:
 - Schizophrenia
 - Bipolar disorder
 - Depressive disorder
 - Eating disorders
 - Post-traumatic stress disorder
 - Obsessive-compulsive disorder
 - Positive depression screen
- General Case Management**
Adults & children with complex medical conditions and/or catastrophic illness or injuries such as:
 - Spinal Cord Injury
 - Traumatic Brain Injury
 - Multiple trauma
 - Acute neurological disorders
 - High-risk pregnancy
 - Congenital anomalies
 - Gastrointestinal disorders
 - Infectious disorders
- Oncology Case Management**
Members newly diagnosed with or receiving active treatment for cancer.
- Chronic Condition Management**
Members newly diagnosed with the following conditions:
 - Asthma (members of all ages)
 - Coronary Artery Disease
 - Diabetes
 - Heart Failure

Reason for Referral
