



MASSACHUSETTS

Blue Cross Blue Shield of Massachusetts is an Independent Licensee of the Blue Cross and Blue Shield Association.

Referral for Health Management Programs & Services

Fax to: 617-246-4501, 617-246-4189 (Medicare Advantage only), 617-246-2355 (Oncology Case Management only)

Questions? Call Health Management Programs 1-800-392-0098

Our health management programs are designed to promote patient adherence to your recommended treatment plans, member education and self-empowerment, and coordination of care. Use this form to refer your patients.

Member & Provider Information

Member name, Member phone, Provider/agency name, Contact name, Blue Cross member ID, Provider phone, Contact phone

Is the member aware of the referral? Is the member in a Medicare Advantage plan or a commercial (non-Medicare) plan?

Referral Information

I recommend this member for consideration in the following program:

- Checkboxes for Nutrition Services, Behavioral Health Case Management, General Case Management, Oncology Case Management, Chronic Condition Management, and Services targeting Social Determinants of Health.

Reason for Referral

Three horizontal lines for text entry under Reason for Referral.