



MASSACHUSETTS

# MEDICARE ADVANTAGE RISK ADJUSTMENT PROVIDER EDUCATION PROGRAM

The Medicare Advantage Risk Adjustment Education Program is a partnership between Blue Cross Blue Shield of Massachusetts and our network providers with the goal of optimizing patient medical record documentation and coding. Our focus is to ensure compliant and comprehensive condition capture across our Medicare Advantage population.

## WHO WE'LL WORK WITH

Our Risk Adjustment Education team can engage with practice providers, billers, coders, and/or office managers to facilitate this work. Best practice supports a program coordinator or provider champion, if available.

## PROGRAM DETAILS

In this program, we will:

- Offer risk adjustment documentation and coding webinars\*.
- Provide individualized chart review and feedback meetings.
- We will request medical records which can be provided via EMR access or faxed to **1-617-246-2512**.

\* On-site and virtual options available.

## PROGRAM BENEFITS

- Consistent and comprehensive chronic condition capture
- Improvement of quality metrics and gaps in care closure
- ICD-10-CM coding compliance and Medicare Advantage plan compliance
- Validity of patient medical record
- Increased patient engagement with Medicare Annual Wellness Visits (AWVs) and chronic condition follow-up
- Identification of opportunities for care management support

## HOW WE'LL SUPPORT YOU

We'll provide the following:

- Best practice recommendations on Hierarchical Condition Categories (HCC) and diagnosis coding, medical record documentation, and risk adjustment compliance
- Individualized feedback on medical records and claims
- Tip sheets, documentation and coding examples, and other reference material (for example: AHA Coding Clinics, ICD-10-CM Guidelines, CMS guidance)

## Learn more

Contact **Lisa Sicha, RHIA, CRC**, to schedule an introductory meeting and let's work together to maximize your risk adjustment outcomes.

**Call: 1-617-246-4471**

**Email: [Lisa.Sicha@bcbsma.com](mailto:Lisa.Sicha@bcbsma.com)**

*Manager Risk Adjustment Provider  
Engagement & Education*

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