





MASSACHUSETTS


# HOME INFUSION THERAPY FACT SHEET

## WHY SHOULD I GET MY MEDICATION AT HOME?


We're working closely with **New England Life Care**, one of our network home infusion therapy providers, to help make switching your care to your home as smooth as possible, but other in-network options are also available. Having your medication infused or injected at home through a home infusion therapy provider offers:


 **Convenience.** A specially trained nurse will come right to you and will be in touch with your doctors to share treatment updates. If you have questions, help is available 24/7.


 **Time savings.** You don't need to leave home and can spend time during your infusion relaxing or working.


 **Lower costs.** Home infusion therapy may be less expensive for you than other sites of care. You can check your costs on our website, or a representative can review your benefits with you.


## HOW TO GET STARTED


 If home infusion therapy is right for you, ask your doctor to refer you to **New England Life Care** (visit [nelifecare.org/infusiontherapy](http://nelifecare.org/infusiontherapy) or call **1-781-932-4395**) or to any home infusion therapy provider in your health plan network.


 Your doctor will submit a referral to the home infusion therapy provider. They'll share information about your medication and your medical history.

 The home infusion therapy provider will request authorization from Blue Cross for the service. They can contact Clinical Pharmacy Operations at **1-800-366-7778**. This process can take up to five business days.

 Once we receive and review the request, we'll notify you and your health care provider.

 The home infusion therapy provider will contact you to schedule the visit.

 The trained nurse will bring the medication and all supplies needed to your home or have them shipped with storage instructions.

 The home infusion therapy nurse will also:

- Spend time with you and answer any questions or concerns you may have.
- Stay in touch with your doctor to provide updates on your treatment.
- Review any side effects you may be having with your doctor. Your doctor will continue to coordinate any lab work or in-person follow-ups.

## WHAT CAN I EXPECT TO PAY?

Home infusion therapy is part of your home health care benefit. You can check your costs on MyBlue at [bluecrossma.org](http://bluecrossma.org). When you sign in, go to **My Plan & Claims**, then **Plan Benefits**. Click on the name of your health plan, then **View Plan Benefits**. Scroll to home health care.

## HOW CAN I FIND A HOME INFUSION THERAPY PROVIDER?

Your doctor may refer you to one, or you can go to Find a Doctor to search for one. Visit our website at [bluecrossma.com/findadoctor](http://bluecrossma.com/findadoctor). For more help, you can always call Member Service at the number on your ID card.

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