

Presented below are the Blue Options v.5 tiering levels for hospitals in Massachusetts, effective January 1, 2020.

Listed in the same row as each hospital's name is the overall benefit tier for that facility and the basis for the placement in the tier in terms of meeting quality and cost benchmarks. For more details on how a hospital performed on our cost and quality benchmarks, visit bluecrossma.com/findadoctor.

- Enhanced Benefits Tier—Includes Massachusetts hospitals and Primary Care Providers (PCPs) that meet the standards for quality and low cost relative to our benchmark.
- Standard Benefits Tier—Includes Massachusetts hospitals and PCPs that meet the standards for quality and are moderate cost relative to our benchmark and hospitals that do not meet the standards for quality but are low or moderate cost relative to our benchmark. Also includes providers without sufficient data for measurement on one or both benchmarks. To ensure members have provider access in certain geographic areas, the Standard Benefits Tier includes some providers whose scores would otherwise put them in the Basic Benefits Tier.
- Basic Benefits Tier—Includes Massachusetts hospitals that are high cost relative to our benchmark and PCPs that do not meet the standards for quality or are high cost relative to our benchmark.

Hospital Name	City	State	Benefits Tier	Quality	Cost	
Addison Gilbert Hospital	Gloucester	MA	Enhanced			
Anna Jaques Hospital	Newburyport	MA	Enhanced			
Athol Memorial Hospital	Athol	MA	Standard	NA		
Baystate Franklin Medical Center	Greenfield	MA	Standard			
Baystate Medical Center	Springfield	MA	Basic		\bigcirc	
Quality		Cost				
🧭 Met quality benchmark		Met benchmark for lowest cost				
O Did not meet quality benchmark		Met moderate cost benchmark				
Standard quality measures used to evaluate hospitals do not apply		Did not meet moderate cost benchmark				

Insufficient information on quality (providers not measured)

Insufficient information on cost (providers not measured)

Note: Hospitals were measured based on their individual facility performance. Tier placement is based on cost and quality benchmarks where measurable data is available. Providers without sufficient data for either cost or quality are placed in the Standard Benefits Tier. PCPs that do not meet benchmarks for quality or moderate cost and hospitals that do not meet benchmarks for moderate cost or that use nonstandard reimbursement are placed in the Basic Benefits Tier.

This document gives general information about our tiered network plan designs. There are currently three tiered provider networks called HMO Blue Options v.5, HMO Blue New England Options v.5, and Preferred Blue® PPO Options v.5. In our tiered plans, members pay different levels of cost share (co-payments, coinsurance, and/or deductibles) depending on the benefits tier of the provider furnishing the services. A provider's benefits tier may change. Overall changes to the benefits tiers of provider swill happen no more than once each calendar year. For help in finding the benefits tier of a provider, visit the online provider search tool at bluecrossma.com and search for the appropriate network.

Hospital Name	City	State	Benefits Tier	Quality	Cost
Berkshire Medical Center	Pittsfield	MA	Standard		\bigcirc
Beth Israel Deaconess Hospital-Milton	Milton	MA	Enhanced		
Beth Israel Deaconess Hospital-Needham Campus	Needham	MA	Enhanced		
Beth Israel Deaconess Hospital-Plymouth	Plymouth	MA	Enhanced		
Beth Israel Deaconess Medical Center	Boston	MA	Standard		
Beverly Hospital	Beverly	MA	Enhanced		
Boston Children's Hospital (Specialty Hospital)	Boston	MA	Basic	\bigcirc	0
Boston Children's at Lexington (Specialty Hospital)	Lexington	MA	Standard		
Boston Children's at Peabody (Specialty Hospital)	Peabody	MA	Standard	\bigcirc	
Boston Children's at Waltham (Specialty Hospital)	Waltham	MA	Standard		
Boston Medical Center	Boston	MA	Enhanced		
Brigham and Women's Hospital	Boston	MA	Basic		0
Brigham and Women's/Mass General Health Care Center at Patriot Place	Foxborough	MA	Enhanced		
Cambridge Health Alliance—Cambridge Campus	Cambridge	MA	Enhanced		
Cambridge Health Alliance-Somerville Campus	Somerville	MA	Enhanced		
Cambridge Health Alliance-Whidden Campus	Everett	MA	Enhanced		
Cape Cod Hospital	Hyannis	MA	Basic		\bigcirc
Carney Hospital	Dorchester	MA	Enhanced		
Clinton Hospital	Clinton	MA	Enhanced		
Cooley Dickinson Hospital	Northampton	MA	Enhanced		
Dana-Farber Cancer Institute (Specialty Hospital)	Boston	MA	Basic	\bigcirc	\bigcirc
Emerson Hospital	Concord	MA	Enhanced		
Fairview Hospital	Great Barrington	MA	Basic	NA	0
Falmouth Hospital	Falmouth	MA	Standard		\bigcirc
Faulkner Hospital	Jamaica Plain	MA	Enhanced		
Good Samaritan Medical Center	Brockton	MA	Enhanced		
Harrington Memorial Hospital	Southbridge	MA	Standard		0
HealthAlliance Hospitals-Burbank Campus	Fitchburg	MA	Enhanced		
HealthAlliance Hospitals-Leominster Campus	Leominster	MA	Enhanced		
Heywood Hospital	Gardner	MA	Enhanced		
Holy Family Hospital	Methuen	MA	Standard	\bigcirc	

Quality

Met quality benchmark

Did not meet quality benchmark

Standard quality measures used to evaluate hospitals do not apply

NA Insufficient information on quality (providers not measured)

Cost

Met benchmark for lowest cost

Met moderate cost benchmark

Did not meet moderate cost benchmark

NA Insufficient information on cost (providers not measured)

Note: Hospitals were measured based on their individual facility performance. Tier placement is based on cost and quality benchmarks where measurable data is available. Providers without sufficient data for either cost or quality are placed in the Standard Benefits Tier. PCPs that do not meet benchmarks for quality or moderate cost and hospitals that do not meet benchmarks for moderate cost or that use nonstandard reimbursement are placed in the Basic Benefits Tier.

Hospital Name	City	State	Benefits Tier	Quality	Cost
Holy Family Hospital at Merrimack Valley	Haverhill	MA	Standard	\bigcirc	
Holyoke Medical Center	Holyoke	MA	Enhanced		
Lahey Clinic	Burlington	MA	Enhanced		
Lawrence General Hospital	Lawrence	MA	Enhanced		
Lawrence Memorial Hospital	Medford	MA	Enhanced		
Lowell General Hospital (includes the campus formerly known as Saints Medical Center)	Lowell	MA	Enhanced		
Marlborough Hospital	Marlborough	MA	Standard	\bigcirc	
Martha's Vineyard Hospital	Oak Bluffs	MA	Standard	NA	\bigcirc
Massachusetts Eye and Ear®' Infirmary	Boston	MA	Enhanced		
Massachusetts General Hospital	Boston	MA	Basic		\bigcirc
Mass General/North Shore Center for Outpatient Care	Danvers	MA	Enhanced		
Melrose-Wakefield Hospital	Melrose	MA	Enhanced		
Mercy Medical Center	Springfield	MA	Enhanced		
MetroWest Medical Center—Framingham Union	Framingham	MA	Enhanced		
MetroWest Medical Center-Leonard Morse	Natick	MA	Enhanced		
Milford Regional Medical Center	Milford	MA	Standard		
Morton Hospital and Medical Center	Taunton	MA	Enhanced		
Mount Auburn Hospital	Cambridge	MA	Enhanced		
Nantucket Cottage Hospital	Nantucket	MA	Standard	NA	\bigcirc
Nashoba Valley Medical Center	Ayer	MA	Enhanced		
New England Baptist [®] Hospital	Boston	MA	Enhanced		
Newton-Wellesley Hospital	Newton	MA	Enhanced		
Noble Hospital	Westfield	MA	Enhanced		
North Shore Medical Center-Salem Campus	Salem	MA	Enhanced		
North Shore Medical Center-Union Campus	Lynn	MA	Enhanced		
Norwood Hospital	Norwood	MA	Enhanced		
Saint Vincent Hospital	Worcester	MA	Enhanced		
Shriners Hospitals for Children®'-Boston	Boston	MA	Standard	NA	
Shriners Hospitals for Children-Springfield	Springfield	MA	Standard	NA	
Signature Healthcare Brockton Hospital	Brockton	MA	Enhanced		

Quality

Met quality benchmark

Did not meet quality benchmark

Standard quality measures used to evaluate hospitals do not apply

A Insufficient information on quality (providers not measured)

Cost

Met benchmark for lowest cost

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Hospital Name	City	State	Benefits Tier	Quality	Cost
South Shore Hospital	South Weymouth	MA	Enhanced	\bigcirc	\bigcirc
Southcoast Hospitals Group— Charlton Memorial Hospital	Fall River	MA	Enhanced		
Southcoast Hospitals Group-St. Luke's Hospital	New Bedford	MA	Enhanced		
Southcoast Hospitals Group-Tobey Hospital	Wareham	MA	Enhanced		
Southwestern Vermont Medical Center ¹	Bennington	VT	Standard		NA
St. Anne's Hospital	Fall River	MA	Enhanced		
St. Elizabeth's Medical Center	Brighton	MA	Standard		
Sturdy Memorial Hospital	Attleboro	MA	Standard		
The Vernon Cancer Center at Newton-Wellesley	Newton	MA	Enhanced		
Tufts Medical Center	Boston	MA	Enhanced		
UMass Memorial Medical Center-Memorial Campus	Worcester	MA	Basic		\bigcirc
UMass Memorial Medical Center-University Campus	Worcester	MA	Basic		\bigcirc
Winchester Hospital	Winchester	MA	Enhanced		
Wing Memorial Hospital (includes campus formerly known as Baystate Mary Lane Hospital)	Palmer	MA	Enhanced		

1. This hospital is included in the HMO Blue Options v.5 network only.

Quality

Quality	Cost
🧭 Met quality benchmark	Met benchmark for lowest cost
Did not meet quality benchmark	Met moderate cost benchmark
Standard quality measures used to evaluate hospitals do not apply	O Did not meet moderate cost benchmark
Mon Insufficient information on quality (providers not measured)	Main Insufficient information on cost (providers not measured)

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ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: 711).



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