

BLUE OPTIONS V.5 HOSPITAL TIERING

Presented below are the Blue Options v.5 tiering levels for hospitals in Massachusetts.



Listed in the same row as each hospital's name is the overall benefit tier for that facility and the basis for the placement in the tier in terms of meeting quality and cost benchmarks. For more details on how a hospital performed on our cost and quality benchmarks, visit **member.bluecrossma.com/fad**.

HOSPITAL TIERING LEVELS



ENHANCED BENEFITS TIER

Includes Massachusetts hospitals and Primary Care Providers (PCPs) that meet the standards for quality and low cost relative to our benchmark.



STANDARD BENEFITS TIER

Includes Massachusetts hospitals and PCPs that meet the standards for quality and are moderate cost relative to our benchmark and hospitals that do not meet the standards for quality but are low or moderate cost relative to our benchmark. Also includes providers without sufficient data for measurement on one or both benchmarks. To ensure members have provider access in certain geographic areas, the Standard Benefits Tier includes some providers whose scores would otherwise put them in the Basic Benefits Tier.



BASIC BENEFITS TIER

Includes Massachusetts hospitals that are high cost relative to our benchmark and PCPs that do not meet the standards for quality or are high cost relative to our benchmark.

Questions?

If you have any questions about your benefits, call Member Service at the number on the front of your ID card.

This document gives general information about our tiered network plan designs. There are currently three tiered provider networks called HMO Blue New England Options v.5. and Preferred Blue® PPO Options v.5. In our tiered plans, members pay different levels of cost share (copayments, co-insurance, and/or deductibles) depending on the benefits tier of the provider furnishing the services. A provider's benefits tier may change. Overall changes to the benefits tiers of providers will happen no more than once each calendar year. For help in finding the benefits tier of a provider, visit the online provider search tool at member.bluecrossma.com/fad and search for the appropriate network.

HOSPITAL LIST

| Hospital Name | City | State | Benefits Tier | Quality | Cost |
|---|-------------|-------|---------------|----------|----------|
| Addison Gilbert Hospital | Gloucester | MA | Enhanced | Θ | ⊘ |
| Anna Jaques Hospital | Newburyport | MA | Enhanced | ⊘ | Ø |
| Athol Memorial Hospital | Athol | MA | Standard | NA | Ø |
| Baystate Franklin Medical Center | Greenfield | MA | Standard | ⊘ | 0 |
| Baystate Medical Center | Springfield | MA | Basic | ⊘ | × |
| Berkshire Medical Center | Pittsfield | MA | Standard | ⊘ | × |
| Beth Israel Deaconess Hospital—Milton | Milton | MA | Enhanced | ⊘ | ⊘ |
| Beth Israel Deaconess Hospital—Needham Campus | Needham | MA | Enhanced | ⊘ | ⊘ |
| Beth Israel Deaconess Hospital—Plymouth | Plymouth | MA | Enhanced | ⊘ | Ø |
| Beth Israel Deaconess Medical Center | Boston | MA | Standard | ⊘ | 0 |
| Beverly Hospital | Beverly | MA | Enhanced | ⊘ | ⊘ |
| Boston Children's Hospital (Specialty Hospital) | Boston | MA | Basic | Θ | × |
| Boston Children's at Lexington (Specialty Hospital) | Lexington | MA | Standard | Θ | 0 |
| Boston Children's at Peabody (Specialty Hospital) | Peabody | MA | Standard | Θ | 0 |
| Boston Children's at Waltham (Specialty Hospital) | Waltham | MA | Standard | Θ | 0 |
| Boston Medical Center | Boston | MA | Enhanced | ⊘ | ⊘ |
| Brigham and Women's Hospital | Boston | MA | Basic | ⊘ | × |
| Brigham and Women's/Mass General Health Care Center at Patriot Place | Foxborough | MA | Enhanced | ⊘ | Ø |
| Cambridge Health Alliance—Cambridge Campus | Cambridge | MA | Enhanced | ⊘ | ⊘ |
| Cambridge Health Alliance—Somerville Campus | Somerville | MA | Enhanced | ⊘ | ⊘ |
| Cambridge Health Alliance—Whidden Campus | Everett | MA | Enhanced | ⊘ | ⊘ |

Quality

- 🗵 Did not meet quality benchmark
- O Standard quality measures used to evaluate hospitals do not apply
- NA Insufficient information on quality (providers not measured)

Cost

- O Met moderate cost benchmark
- Did not meet moderate cost benchmark
- NA Insufficient information on cost (providers not measured)

| Hospital Name | City | State | Benefits Tier | Quality | Cost |
|---|------------------|-------|---------------|------------|----------|
| Cape Cod Hospital | Hyannis | MA | Basic | Θ | × |
| Carney Hospital | Dorchester | MA | Enhanced | ⊘ | ⊘ |
| Clinton Hospital | Clinton | MA | Enhanced | ⊘ | ⊘ |
| Cooley Dickinson Hospital | Northampton | MA | Enhanced | ⊘ | ⊘ |
| Dana-Farber Cancer Institute (Specialty Hospital) | Boston | МА | Basic | Θ | × |
| Emerson Hospital | Concord | MA | Enhanced | ⊘ | ⊘ |
| Fairview Hospital | Great Barrington | MA | Basic | NA | × |
| Falmouth Hospital | Falmouth | MA | Standard | ⊘ | 8 |
| Faulkner Hospital | Jamaica Plain | MA | Enhanced | ⊘ | ⊘ |
| Good Samaritan Medical Center | Brockton | MA | Enhanced | \odot | ⊘ |
| Harrington Memorial Hospital | Southbridge | MA | Standard | ⊘ | 0 |
| HealthAlliance Hospitals—Burbank Campus | Fitchburg | MA | Enhanced | \otimes | ⊘ |
| HealthAlliance Hospitals—Leominster Campus | Leominster | MA | Enhanced | ⊘ | ⊘ |
| Heywood Hospital | Gardner | MA | Enhanced | ⊘ | ⊘ |
| Holy Family Hospital | Methuen | MA | Standard | ⊗ | ⊘ |
| Holy Family Hospital at Merrimack Valley | Haverhill | MA | Standard | ⊗ | ⊘ |
| Holyoke Medical Center | Holyoke | MA | Enhanced | ⊘ | ⊘ |
| Lahey Clinic | Burlington | MA | Enhanced | ⊘ | ⊘ |
| Lawrence General Hospital | Lawrence | MA | Enhanced | ⊘ | ⊘ |
| Lawrence Memorial Hospital | Medford | MA | Enhanced | ⊘ | ⊘ |
| Lowell General Hospital (includes the campus formerly known as Saints Medical Center) | Lowell | МА | Enhanced | ⊘ | ⊘ |
| Marlborough Hospital | Marlborough | MA | Standard | (X) | ⊘ |
| Martha's Vineyard Hospital | Oak Bluffs | MA | Standard | NA | × |

Quality

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Cost

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| Hospital Name | City | State | Benefits Tier | Quality | Cost |
|--|----------------|-------|---------------|----------|----------|
| Massachusetts Eye and Ear® Infirmary | Boston | MA | Enhanced | Θ | ⊘ |
| Massachusetts General Hospital | Boston | MA | Basic | ⊘ | ⊗ |
| Mass General/North Shore Center for Outpatient Care | Danvers | МА | Enhanced | ⊘ | ⊘ |
| Melrose-Wakefield Hospital | Melrose | MA | Enhanced | \odot | \odot |
| Mercy Medical Center | Springfield | MA | Enhanced | ⊘ | ⊘ |
| MetroWest Medical Center—Framingham Union | Framingham | MA | Enhanced | ⊘ | ⊘ |
| MetroWest Medical Center—Leonard Morse | Natick | MA | Enhanced | ⊘ | ⊘ |
| Milford Regional Medical Center | Milford | MA | Standard | ⊘ | 0 |
| Morton Hospital and Medical Center | Taunton | MA | Enhanced | ⊘ | ⊘ |
| Mount Auburn Hospital | Cambridge | MA | Enhanced | \odot | \odot |
| Nantucket Cottage Hospital | Nantucket | MA | Standard | NA | ⊗ |
| Nashoba Valley Medical Center | Ayer | MA | Enhanced | \odot | ⊘ |
| New England Baptist® Hospital | Boston | MA | Enhanced | ⊘ | ⊘ |
| Newton-Wellesley Hospital | Newton | MA | Enhanced | \odot | ⊘ |
| Noble Hospital | Westfield | MA | Enhanced | ⊘ | ⊘ |
| North Shore Medical Center—Salem Campus | Salem | MA | Enhanced | ⊘ | ⊘ |
| North Shore Medical Center—Union Campus | Lynn | MA | Enhanced | ⊘ | ⊘ |
| Norwood Hospital | Norwood | МА | Enhanced | \odot | ⊘ |
| Saint Vincent Hospital | Worcester | MA | Enhanced | ⊘ | ⊘ |
| Shriners Hospitals for Children®′—Boston | Boston | MA | Standard | NA | ⊘ |
| Shriners Hospitals for Children—Springfield | Springfield | MA | Standard | NA | 0 |
| Signature Healthcare Brockton Hospital | Brockton | MA | Enhanced | ⊘ | ⊘ |
| South Shore Hospital | South Weymouth | MA | Enhanced | ⊘ | ⊘ |

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| Hospital Name | City | State | Benefits Tier | Quality | Cost |
|---|-------------|-------|---------------|----------|----------|
| Southcoast Hospitals Group—Charlton Memorial Hospital | Fall River | МА | Enhanced | ⊘ | ⊘ |
| Southcoast Hospitals Group—St. Luke's Hospital | New Bedford | MA | Enhanced | \odot | \odot |
| Southcoast Hospitals Group—Tobey Hospital | Wareham | MA | Enhanced | \odot | ⊘ |
| Southwestern Vermont Medical Center ¹ | Bennington | VT | Standard | \odot | NA |
| St. Anne's Hospital | Fall River | MA | Enhanced | ⊘ | ⊘ |
| St. Elizabeth's Medical Center | Brighton | MA | Standard | ⊘ | 0 |
| Sturdy Memorial Hospital | Attleboro | MA | Standard | ⊘ | 0 |
| The Vernon Cancer Center at Newton-Wellesley | Newton | MA | Enhanced | ⊘ | ⊘ |
| Tufts Medical Center | Boston | MA | Enhanced | ⊘ | ⊘ |
| UMass Memorial Medical Center—Memorial Campus | Worcester | МА | Basic | ⊘ | × |
| UMass Memorial Medical Center—University Campus | Worcester | МА | Basic | ⊘ | ⊗ |
| Winchester Hospital | Winchester | MA | Enhanced | ⊘ | ⊘ |
| Wing Memorial Hospital (includes campus formerly known as Baystate Mary Lane Hospital) | Palmer | МА | Enhanced | ⊘ | |

^{1.} This hospital is included in the HMO Blue Options v.5 network only.

Quality

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Cost

Met moderate cost benchmark

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NA Insufficient information on cost (providers not measured)

Note: Hospitals were measured based on their individual facility performance. Tier placement is based on cost and quality benchmarks where measurable data is available. Providers without sufficient data for either cost or quality are placed in the Standard Benefits Tier. PCPs that do not meet benchmarks for quality or moderate cost and hospitals that do not meet benchmarks for moderate cost or that use nonstandard reimbursement are placed in the Basic Benefits Tier.



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ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call Member Service at the number on your ID card (TTY: 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: 711).

ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: 711).