

AUTHORIZATION MANAGER TIPS

• For Specialist Referrals

INTRODUCTION

Use these tips when you submit an outpatient specialist referral request using the Authorization Manager tool for our managed care members.

- Primary care physicians can enter specialist referrals, including for fertility services and oral surgery consults
- Fertility service/Assisted Reproductive Technology (ART) specialists can submit referrals for early pregnancy monitoring (EPM)

REQUIRED INFORMATION

FOR	THE FOLLOWING INFORMATION IS REQUIRED
Specialist referrals, including IVF and oral surgery consults	 Request Type: Outpatient Referral Place of Service: 11-Office Review Type: Initial Servicing Provider: Enter specialist NPI or provider ID Diagnosis: Required (may use general symptoms if no diagnosis is available) Procedure: 99243
	After you submit your request, a new window opens. Populate details as follows: • Quantity: Specify quantity requested • Units: Select units • Frequency: As prescribed • Start date: Enter requested start date of referral Note: For early pregnancy monitoring (EPM), see instructions below.
	 Notes Referrals to out-of-network specialists need to be faxed in on the Managed Care Out-of-Network Request Form. This is not required for Blue Choice members; they must self-refer to out-of-network providers. Outpatient rehabilitation and home health care services are service requests, not referrals, and must be entered as a service request. Please see Tips for Home Healthcare, Outpatient Rehab and Skilled Nursing Facilities. Some services do not require a referral.
EPM (early pregnancy monitoring)	 Request Type: Referral Place of Service: 11-Office Review Type: Initial Servicing and Facility Provider: Enter IVF provider NPI/provider ID Diagnosis: O09.811 (Supervision of Pregnancy) Procedure: 99243

After you submit your request, a new window opens. Populate details as follows:

Quantity: 6

• Units: Select units

• Frequency: As prescribed

• Start date: Enter requested start date of service

Note: On the next screen in the Notes section, please specify that your request is for EPM.

RELATED RESOURCES

- <u>Tips for Fertility Service/Assisted Reproductive Technology (ART) providers</u>
- Tips for Home Healthcare, Outpatient Rehab and Skilled Nursing Facilities
- Video demonstration of how to submit a referral
- Video demonstration of how to submit a referral for Early Pregnancy Monitoring (EPM)

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MPC_012618-1L-85-QT (rev. 5/23)